Unitrends Helix

SELF-HEALING FOR YOUR BACKUPS

Next-Level Reliability for Backups

Most backup vendors leave it to IT admins to monitor, detect and remediate conditions that impact backups. Unitrends Helix is the intelligent engine that automates these tasks so you can focus on more important ones.

Unitrends Helix
Cloud-based Management Platform

Windows Virtual Server   Windows Physical Server   Windows Laptop   Unitrends Backup Appliance

Solve the Most Common Backup Issues with Zero Effort

Helix is an intelligent SaaS remediation platform laser focused on eliminating manual tasks that IT admins hate performing. Troubleshooting environmental issues that impact backups wastes valuable time. Helix is designed to identify and fix the most common backup problems, without you having to lift a finger.

Built to Evolve with Your Demands

The first version of Helix targets issues within a protected guest operating system, such as disk space issues, network connectivity problems, and the many things that can go wrong with Volume Shadow Copy Services (VSS). These services are critical for data protection – but are also the most commonly reported root causes of backup and recovery failures. Helix monitors these conditions and remediates them proactively to save you from spending time analyzing logs and calling support. Future versions of Helix will be enhanced to intelligently increase Recovery Point Objectives (RPOs) and automate recoveries after certain failure conditions.

How Helix Works: Rich Automation, Zero Management, Confident Recovery

Helix uses a SaaS delivery model to keep your Unitrends backup appliances and protected applications healthy, no matter where they are located.

Easy to Set up

Use your favorite endpoint management system to deploy Helix agents in just a few clicks to any Windows machine.

Zero Management

Helix automatically monitors your machines for conditions that adversely affect backups. There are no Helix servers to manage, and Helix agents are updated without any interaction.

Solve Painful Environmental Errors — No Expertise Required

Monitor and proactively remediate issues with VSS services and third-party VSS providers that wreak havoc on backups. Other use cases like low disk space and network connectivity issues are also targets for remediation.

Keep Unitrends Appliances Up to Date

Helix comes pre-configured on Unitrends Recovery Series and Unitrends Backup appliances. It automates software and security updates automatically across all of your backup appliances, particularly useful when managing multiple appliances in different locations.

Receive Alerts when Helix Takes Action

Any time Helix triggers a remediation or appliance update you are emailed a detailed report.

Simple Licensing to Reduce Management

Helix is an add-on to the Recovery Series and Unitrends Backup appliances. Any machine protected by that appliance can leverage the value of the Helix agent, with no per-agent fees.

Contact us to learn more.

ABOUT UNITRENDS

Unitrends makes efficient, reliable backup and recovery as effortless and hassle-free as possible. We combine deep expertise gained over thirty years of focusing on backup and recovery with next generation backup appliances and cloud purpose-built to make data protection simpler, more automated and more resilient than any other solution in the industry.

Learn more by visiting unitrends.com or follow us on LinkedIn and Twitter @Unitrends.

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